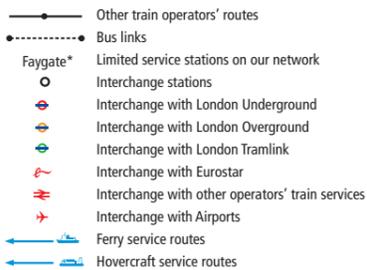
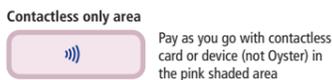
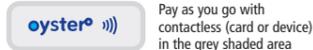


## SERVICES AND FACILITIES

This is a general guide to the basic daily services. Not all trains stop at all stations on each coloured line so please check the timetable.



### Oyster and Contactless area



Other train operators may provide additional services along some of our routes.

## ACCESSIBILITY

- Category 'A' Station:** Step-free access between the street and all platforms and level access to the train without staff assistance.
- Category 'A' Station:** Step-free access between the street and all platforms, and also between platforms.
- Category 'B' Station:** Step-free access between the street and all platforms. There may not be step-free access between platforms or entrances.
- Category 'B' Station:** Step-free access between the street and some platforms.
- Category 'B' Station:** Step-free access between the street and platforms but only available for trains in the direction of the arrow.
- Category 'C' Station:** No step-free access between the street and platforms.

**Notes:**  
There may not be step-free access to or between all station areas or facilities. Station entrances may only provide step-free access to certain areas. Access may be unsuitable for unassisted wheelchair users. Please contact us if you need more information.

We want to be able to offer you the best possible assistance, so we ask you to contact us in advance of your journey if possible.

The shorter notice we receive, the less time we have to make arrangements and there may be a delay in you receiving assistance. At stations marked with a staff assistance icon, staff assistance is required to operate a ramp between trains and platform for step-free access. Please check staff availability.

Gatwick Express and Southern Assisted Travel: 0800 138 1016  
Thameslink and Great Northern Assisted Travel: 0800 058 2844

## STAFF AVAILABILITY

- On-train or station staff available for all trains**
- On-train or station staff available at certain times only**
- No on-train or station staff available**
- Although this station is not always staffed, our Assisted Travel Support team is there to help you to complete your journey. If you have not booked assistance and require it boarding the train at this station, then on arrival please contact this team by either:
  - pressing the "Emergency" or "Assisted travel" button on the Help Point;
  - calling us on the Freephone number 0800 168 1238 or text to 07970 511077.
 Whether you pre-book your assistance or prefer more flexibility, we recommend arriving 20 minutes before your train is scheduled to depart.

