

Suggested alternative routes during disruption

When Southern services from this station are subject to unplanned disruption, we have arranged for your ticket to be accepted as indicated below to get you to your destination

Issued Date:
May 2018

Suggested alternative route details from Birkbeck

Southern ticket holders

To: Suggested routes:

Beckenham Junction	Tramlink to Beckenham Junction	North Dulwich	Tramlink to Beckenham Junction, Southeastern train to Herne Hill then bus 37 to East Dulwich
Crystal Palace	Bus 354 from stop BB to Anerley station then bus 157, 249, 358 or 432 to Crystal Palace	Peckham Rye	Tramlink to Beckenham Junction, Southeastern train to Shortlands then Thameslink train, OR bus 354 from stop BB to Anerley station, London Overground train to Surrey Quays then London Overground train to Peckham Rye
East Dulwich	Tramlink to Beckenham Junction, Southeastern train to Herne Hill then bus 37 to East Dulwich	Queen's Road Peckham	Bus 354 from stop BB to Anerley station, London Overground train to Surrey Quays then London Overground train to Queen's Road Peckham
Gipsy Hill	Bus 354 from stop BB to Anerley station, bus 157, 249, 358 or 432 to Crystal Palace Parade then bus 322 to Gipsy Hill	South Bermondsey	See how to get to Peckham Rye then bus P12 to South Bermondsey
London Bridge	Tramlink to Beckenham Road, walk to Clock House station then Southeastern train, OR bus 354 from stop BB to Anerley station then Southern train to London Bridge	Tulse Hill	Bus 354 from stop BB to Anerley station then bus 432 to Tulse Hill
London Victoria	Tramlink to Beckenham Junction then Southeastern train to London Victoria	West Norwood	Bus 354 from stop BB to Anerley station then bus 432 to West Norwood

Bus Stop Locations



Other than those bus routes shown below you may have to buy a bus ticket and apply for a refund

The routes listed above are only suggestions. Your ticket will also be accepted on services of the following operators to get to your destination:

Trains:

- East Midlands Trains (for London - Luton/Bedford ticket holders only)
- Greater Anglia
- Great Western Railway
- Great Northern
- London North Western
- London Tramlink
- London Overground
- London Underground
- Southeastern
- South Western Railway
- Thameslink

Buses:

- Brighton & Hove on any reasonable route
- London Buses on all appropriate routes within the Transport for London boundary
- Metrobus on any reasonable route
- Stagecoach Coastliner route 700 depending on the location of the disruption

Journeys via alternative routes may take longer than your normal journey or only operate at certain times. For rail journeys please check greatnorthernrail.com or with National Rail Enquiries on 03457 48 49 50 and for all bus journeys with Traveline on 0871 200 22 33

We have made every effort to ensure the information above was correct at the time of printing. However information including bus numbers/routes may be altered by third parties without prior notice.

Did you know about this disruption before you got to the station? Become one of the thousands of people every month who get the latest information from our website southernrailway.com/travel-information/plan-your-journey/live-departures-and-arrivals

Further information and contacts

Journeys via alternative routes may take longer than your normal journey or operate only at certain times. Further information will be available from the sources below:

Rail services:
National Rail Enquiries
 Online
nationalrail.co.uk
 By telephone
 03457 48 49 50

Tube and London bus:
Transport for London
 Online
tfl.gov.uk
 By telephone
 0343 222 1234

Bus services outside of London:
Traveline
 Online
traveline.info
 By telephone
 0871 200 22 33

Delay Repay

If your journey on Southern was delayed by 15 minutes or more, you can claim for compensation through the Delay Repay scheme.

To claim, pick up a Delay Repay leaflet or fill in the online form at southernrailway.com/delayrepay

