

# Suggested alternative routes during disruption

When Southern services from this station are subject to unplanned disruption, we have arranged for your ticket to be accepted as indicated below to get you to your destination

Issued Date:  
May 2018

## Suggested alternative route details from East Croydon

### Southern ticket holders

To: Suggested routes:

Amberley	Take the first available train to Three Bridges for connections, OR if trains are running via Haywards Heath and Worthing then passengers may also travel via that route, changing at Ford or Barnham to Amberley
Anerley	Tramlink or any bus from stop E6 to West Croydon, then London Overground train OR bus 197 from stop E4 to Anerley
Angmering	Take the first available train to Brighton, then Southern train to Angmering
Arlesey	Take the first available train to London Victoria, Green Line 757 coach to Luton, bus 100 or 101 to Hitchin, then bus 72 (Mondays to Saturdays only) to Arlesey
Arundel	Take the first available train to Three Bridges for connections, OR if trains are running via Haywards Heath and Worthing then passengers may also travel via that route, changing at Ford or Barnham to Arundel
Ashurst	There are no practical public transport alternatives to this station. If we are unable to run trains, we will do our best to run replacement buses, however there may be a long wait. If you are able to, we advise you to make your own way to an alternative station
Balcombe	Take the first available train to Three Bridges for connections, or if running, Southern or Thameslink train to Balcombe
Baldock	Take the first available train to London Victoria, Green Line 757 coach to Luton, bus 100 or 101 to Hitchin, then bus 98 or 386, OR Victoria line to Tottenham Hale, Greater Anglia train to Cambridge, then if running, Great Northern or Thameslink train to Baldock
Balham	Tramlink to Mitcham Junction, then Southern train to Balham
Barnham	Take the first available train to Brighton, then Southern train to Barnham
Battersea Park	Tramlink to Mitcham Junction, Southern train to Clapham Junction then South Western Railway train to Queenstown Road, OR Tramlink to Wimbledon, South Western Railway train to Clapham Junction, then South Western Railway train to Queenstown Road (for Battersea Park)
Bedford	Take the first available train to London Victoria, Victoria line to Euston, West Midlands Trains to Bletchley or Milton Keynes Central, then either West Midlands Trains from Bletchley to Bedford (Mondays to Saturdays only), or bus X5 from Milton Keynes Central to Bedford
Berkhamsted	Take the first available train to London Victoria, Victoria line to Euston, then West Midlands Trains to Berkhamsted
Berwick	Take the first available train to Brighton, then Southern train to Berwick
Bexhill	Take the first available train to Brighton, then Southern train to Bexhill
Biggleswade	See how to get to Bedford, then bus 73 (Mondays to Saturdays only) to Sandy
Billingshurst	Take the first available train to Three Bridges for connections, OR if trains are running via Haywards Heath and Worthing then passengers may also travel via that route, changing at Ford or Barnham to Billingshurst
Bletchley	See how to get to London Victoria, Victoria line to Euston, then West Midlands Trains to Bletchley
Bognor Regis	Take the first available train to Brighton, then Southern train to Bognor Regis
Brighton	Take the first available train to Three Bridges for connections, OR if running, Southern or Thameslink train. Southern trains to Brighton may be diverted via Horsham, Littlehampton, Worthing and Hove. If Southern trains are running to Lewes, passengers may also travel via that route, changing at Lewes to Brighton
Brockley	Tramlink or any bus from stop E6 to West Croydon, then London Overground train to Brockley
Burgess Hill	Take the first available train to Haywards Heath for connections, OR if running, Southern or Thameslink train to Brockley
Buxted	There are no practical public transport alternatives to this station. If we are unable to run trains, we will do our best to run replacement buses, however there may be a long wait. If you are able to, we advise you to make your own way to an alternative station
Cambridge	Take the first available train to London Victoria, Victoria line to Tottenham Hale, then Greater Anglia train to Cambridge
Caterham	Bus 407 from stop KH on Park Street to Caterham
Chichester	Take the first available train to Brighton, then Southern train to Chichester
Chipstead	Bus 166 from stop KH on Park Street to Chipstead Way/Pine Walk, it's a short walk via Outwood Lane to Chipstead station
Christ's Hospital	Take the first available train to Three Bridges for connections, OR if trains are running via Haywards Heath and Worthing then passengers may also travel via that route, changing at Ford or Barnham to Christ's Hospital
City Thameslink	Take the first available train to London Victoria, Circle or District line to Blackfriars, it's a short walk to City Thameslink station
Clapham Junction	Take the first available train to Clapham Junction, OR Tramlink to Mitcham Junction then Southern train, OR Tramlink to Wimbledon then South Western Railway train to Clapham Junction
Cooden Beach	Take the first available train to Brighton, then Southern train to Cooden Beach
Cooksbridge	Take the first available train to Brighton, Southern train to Lewes, then Southern train or bus 121 or 122 to Cooksbridge station
Coulsdon South	If running, Southern or Thameslink train OR Southern train to Coulsdon Town OR bus 60, 166 or 405 from stop KH on Park Street to Coulsdon Town, bus 405 calls outside Coulsdon South station
Coulsdon Town	If running, Southern or Thameslink train to Coulsdon South, then walk to Coulsdon Town OR Bus 60, 166 and 405 from stop KH on Park Street to Coulsdon Town
Cowden	If we are unable to run trains, we will do our best to run replacement buses, however there may be a long wait
Crawley	Take the first available train to Gatwick Airport or Three Bridges for connections. Frequent buses run from both Gatwick Airport and Three Bridges to Crawley
Cricklewood	See how to get to Balham, Northern line to Golders Green, then bus 245, 260 or 460 to Cricklewood station
Crowborough	See how to get to Lewes, then bus 28 or 29 to Crowborough
Crystal Palace	If running, Southern train OR bus 410 from stop E4 to Crystal Palace
Dormans	If running, Southern train to Caterham, bus 409 to Lingfield, then bus 281
Durrington-on-Sea	Take the first available train to Brighton, then Southern train to Durrington-on-Sea
Earlswood	If running, Southern or Thameslink train to Redhill OR bus 405 from stop KH on Park Street to Redhill, then bus 32, 100, 400, 420 or 460 to Earlswood
East Grinstead	See how to get to Three Bridges, then bus 84, 281, 291 or 400 to East Grinstead

Eastbourne	Take the first available train to Brighton, then Southern train to Eastbourne
Edenbridge	If running, Southern train to Edenbridge Town OR Southern or Thameslink train or bus 405 from stop KH on Park Street to Redhill, then Southern train to Edenbridge
Edenbridge Town	If running, Southern train to Edenbridge OR Southern or Thameslink train or bus 405 from stop KH on Park Street to Redhill, then Southern train to Edenbridge, it's a 15 minutes walk to Edenbridge Town station
Elstree & Borehamwood	If running, Southern train to Balham, Northern line to Edgware, then bus 107 or 292 to Elstree & Borehamwood station
Emsworth	Take the first available train to Brighton, then Southern train to Emsworth
Eridge	See how to get to Lewes, then bus 28 or 29 to Eridge
Fareham	Southern train to Clapham Junction, then South Western Railway train OR take the first available train to Brighton, then Southern train to Fareham
Farringdon	Take the first available train to London Victoria, then Circle line to Farringdon
Faygate	Take the first available train to Gatwick Airport or Three Bridges for connections. Bus 200 also runs from Gatwick Airport to Faygate
Finsbury Park	Take the first available train to London Victoria, then Victoria line to Finsbury Park
Flitwick	See how to get to London St Pancras International for connections to Flitwick
Ford	Take the first available train to Brighton, then Southern train to Ford
Forest Hill	Tramlink or any bus from stop E6 to West Croydon, then London Overground train to Forest Hill
Gatwick Airport	Take the first available train to Gatwick Airport OR bus 405 from stop KH on Park Street to Redhill, then Southern or Great Western Railway train or bus 100, 400, 420 or 460 to Gatwick Airport
Gipsy Hill	If running, Southern train to Gipsy Hill OR bus 410 from stop E4 to Crystal Palace, then bus 322 to Gipsy Hill station
Glynde	Take the first available train to Brighton, then Southern train to Glynde
Godstone	Take the first available train to Redhill for connections, OR bus 405 from stop KH on Park Street to Redhill, then if running, Southern train to Godstone or bus 400 or 410 to Godstone Village, then 409 to Godstone station
Goring-by-Sea	Take the first available train to Brighton, then Southern train to Goring-by-Sea
Hampden Park	Take the first available train to Brighton, then Southern train to Hampden Park
Harlington	There are no practical public transport alternatives to this station. If we are unable to run trains, we will do our best to run replacement buses, however there may be a long wait. If you are able to, we advise you to make your own way to an alternative station
Harpenden	Take the first available train to London Victoria, Victoria line to Euston, then West Midlands Trains to Watford Junction, then bus 321 to Harpenden
Harrow & Wealdstone	Take the first available train to London Victoria, then Victoria line to Euston, then West Midlands Trains or London Overground train to Harrow & Wealdstone
Hassocks	Take the first available train to Haywards Heath for connections, OR Southern or Thameslink train to Hassocks
Hastings	Take the first available train to Brighton, then Southern train to Hastings
Havant	Southern train to Clapham Junction, then South West Trains, OR take the first available train to Brighton, then Southern train to Havant
Haywards Heath	Take the first available train to Three Bridges for connections, OR Southern or Thameslink train to Haywards Heath
Hendon	See how to get to Balham, Northern line to Hendon Central, then walk 15 minutes or bus 83 to Hendon station
Hever	There are no practical public transport alternatives to this station. If we are unable to run trains, we will do our best to run replacement buses, however there may be a long wait. If you are able to, we advise you to make your own way to an alternative station
Hitchin	Take the first available train to London Victoria, Green Line 757 coach to Luton, then bus 100 or 101 to Hitchin
Honor Oak Park	Tramlink or any bus from stop E6 to West Croydon, then London Overground train Honor Oak Park
Horley	Take the first available train to Redhill, OR bus 405 from stop KH on Park Street to Redhill, bus 100, 400, 420 or 460, OR take the first available train to Gatwick Airport, then Southern or Thameslink train to Horley
Horsham	Take the first available train to Gatwick Airport or Three Bridges for connections. Bus 200 runs to Horsham from Gatwick Airport
Hove	Take the first available train to Brighton, then Southern train or bus 7 to Hove station
Huntingdon	Take the first available train to London Victoria, Victoria line to Tottenham Hale, Greater Anglia train to Cambridge, then bus B to Huntingdon
Hurst Green	If running, Southern or Thameslink train to Redhill then bus 410 to Hurst Green
Ifield	Take the first available train to Gatwick Airport or Three Bridges for connections. Bus 200 runs to Ifield from Gatwick Airport
Imperial Wharf	See how to get to Clapham Junction, then London Overground train or bus C3 to Imperial Wharf station
Kenley	Bus 407 from stop KH on Park Street to Kenley station
Kensington Olympia	Take the first available train to London Victoria, Circle line to High Street Kensington, then bus 9, 10, 28 or 49 to Kensington Olympia
Kentish Town	See how to get to Balham, then Northern line to Kentish Town
Kingswood	Tramlink to West Croydon, Southern train to Sutton, then bus 420 to Kingswood Brighton Road, OR bus 166 from stop KH on Park Street to Banstead High Street, then bus 420 to Kingswood Brighton Road, it's a short walk to Kingswood station
Lancing	Take the first available train to Brighton, then Southern train to Lancing
Leagrave	Take the first available train to London Victoria, Green Line 757 coach to Luton Interchange (Luton station), then change for local buses to Leagrave
Leigh	Southern or Thameslink train OR bus 405 from stop KH on Park Street to Redhill, then Southern train to Leigh
Leighton Buzzard	Take the first available train to London Victoria, Victoria line to Euston, then West Midlands Trains to Leighton Buzzard
Letchworth Garden City	Take the first available train to London Victoria, Green Line 757 coach to Luton, bus 100 or 101 to Hitchin, then bus 97, 98 or 386, OR Victoria line to Tottenham Hale, Greater Anglia train to Cambridge, then if running, Great Northern or Thameslink train to Letchworth Garden City
Lewes	Take the first available train to Brighton, then Southern train to Lewes

Lingfield	Southern train to Caterham, then bus 409 to Lingfield
Littlehampton	Take the first available train to Brighton, then Southern train to Littlehampton
Littlehaven	Take the first available train to Gatwick Airport or Three Bridges for connections. Bus 200 runs to Roffey (for Littlehaven station) from Gatwick Airport
London Blackfriars	Take the first available train to London Victoria, then Circle or District line to Blackfriars
London Bridge	Thameslink train, OR Southern train to Clapham Junction, South Western Railway train to London Waterloo, then Jubilee line to London Bridge OR Tramlink to Elmers End, then Southeastern train to London Bridge
London St Pancras International	Take the first available train to London Victoria, then Victoria line to King's Cross St Pancras (for London St Pancras International)
London Victoria	Tramlink to West Croydon then Southern train, OR Tramlink to Beckenham Junction, then Southeastern train, OR Tramlink to Wimbledon, then South Western Railway train to Vauxhall, then Victoria line to London Victoria
Luton	Take the first available train to London Victoria, then Green Line 757 coach to Luton station
Luton Airport Parkway	Take the first available train to London Victoria, then Green Line 757 coach to Luton (Hampton Hotel - for Luton Airport Parkway station)
Mersham	Southern or Thameslink train OR bus 405 from stop KH on Park Street to Mersham
Mill Hill Broadway	See how to get to Balham, Northern line to Edgware, then bus 221, 240, 251 or 303 to Mill Hill Broadway station
Milton Keynes Central	Take the first available train to London Victoria, then Victoria line to Euston, West Midlands Trains to Milton Keynes Central
New Cross Gate	Tramlink or any bus from stop E6 to West Croydon, then London Overground train, OR Tramlink to Elmers End, then Southeastern train to New Cross
Norbury	Bus 109 from stop KE on Park Street to Norbury
Norwood Junction	Tramlink or any bus from stop E6 to West Croydon, then London Overground train, OR bus 197, 312 or 410 from stop E4
Nutfield	Southern or Thameslink train OR bus 405 from stop KH on Park Street to Redhill, then Southern train or bus 400 or 410 to Nutfield
Oxted	Southern or Thameslink train OR bus 405 from stop KH on Park Street to Redhill, then bus 410 to Oxted
Peckham Rye	Bus 197 from stop E4, OR Tramlink to Elmers End, Southeastern train to Lewisham then Southeastern train to Peckham Rye
Penge West	Bus 197 from stop E4, OR Tramlink to Beckenham Road then bus 227 to Penge West
Penshurst	Southern or Thameslink train OR bus 405 from stop KH on Park Street to Redhill, then Southern train to Penshurst
Peterborough	Take the first available train to London Victoria, Victoria line to Tottenham Hale, Greater Anglia train to Cambridge, then Cross Country train to Peterborough
Pevensey & Westham	Take the first available train to Brighton, then Southern train to Pevensey & Westham
Plumpton	Take the first available train to Haywards Heath for connections. Bus 166 also runs an infrequent service from Haywards Heath to Plumpton
Polegate	Take the first available train to Brighton, then Southern train to Polegate
Portslade	Take the first available train to Brighton, then Southern train to Portslade
Portsmouth & Southsea	See how to get to Clapham Junction, then South Western Railway train, OR take the first available train to Brighton, then Southern train to Portsmouth & Southsea
Portsmouth Harbour	See how to get to Clapham Junction, then South Western Railway train, OR take the first available train to Brighton, then Southern train to Portsmouth Harbour
Preston Park	Take the first available train to Haywards Heath for connections, OR Southern or Thameslink train to Preston Park
Pulborough	Take the first available train to Three Bridges for connections, OR if trains are running via Haywards Heath and Worthing then passengers may also travel via that route, changing at Ford or Barnham to Pulborough
Purley	Southern or Thameslink train, OR bus 466 from stop E7, or bus 60, 166, 405, 407 from stop KH on Park Street to Purley
Purley Oaks	Southern train to Sanderstead, OR bus 466 from stop E7, or bus 60, 166, 405, 407 from stop KH on Park Street to Purley Oaks (Brighton Road)
Radlett	Take the first available train to London Victoria, Victoria line to Euston, London Overground or West Midlands Trains to Bushey, then bus 398 or 602 from Bushey Arches to Radlett
Redhill	Southern or Thameslink train OR bus 405 from stop KH on Park Street to Redhill
Reedham	Bus 466 from stop E7, or bus 60, 166, 405 from stop KH on Park Street to Reedham
Reigate	Southern or Thameslink train, OR bus 405 from stop KH on Park St to Redhill, then Great Western Railway train or bus 32, 357, 420, 424, 430, 435 or 460 to Reigate
Riddlesdown	Southern train to Purley, then bus 412, OR bus 412 from stop KJ on Park Street to Riddlesdown station
Royston	Take the first available train to London Victoria, Victoria line to Tottenham Hale, Greater Anglia train to Cambridge, then if running, Great Northern or Thameslink train to Royston
St Albans City	Take the first available train to London Victoria, Victoria line to Euston, then West Midlands Trains to Watford Junction, then bus 724 to St Albans City station, OR West Midlands Trains or bus 321 to St Albans Abbey, then bus SC1, 601 or 724 to St Albans City station
St Leonards Warrior Square	Take the first available train to Brighton, then Southern train to St Leonards Warrior Square
St Neots	Take the first available train to London Victoria, Victoria line to Euston, West Midlands Trains to Milton Keynes Central, then X5 to St Neots

Salfords	Take the first available train to Redhill, OR bus 405 from stop KH on Park Street to Redhill, bus 100, 400, 420 or 460, OR take the first available train to Gatwick Airport, then Southern or Thameslink train to Salfords
Sanderstead	Southern train to Purley Oaks, OR bus 403 from stop KA outside Fairfield Halls to Sanderstead station
Sandy	See how to get to Bedford, then bus 73 (Mondays to Saturdays only) to Biggleswade
Selhurst	Bus 75 from stop KD on Park Lane to Selhurst
Shepherd's Bush	Take the first available train to London Victoria, Circle line to Notting Hill Gate, then Central line to Shepherd's Bush
Shoreham-by-Sea	Take the first available train to Brighton, then Southern train to Shoreham-by-Sea
South Croydon	Southern train, OR bus 119, 312 or 466 from stop E7 to South Croydon
Southampton Central	See how to get to Clapham Junction, then South Western Railway trains, OR take the first available train to Brighton, then Southern train to Southampton Central
Southbourne	Take the first available train to Brighton, then Southern train to Southbourne
Streatham	Bus 109 from stop KE on Park Street, OR Tramlink to Mitcham Junction, then Thameslink train to Streatham
Streatham Common	Bus 60 or 109 from stop KE on Park Street to Streatham Common
Stevenage	Take the first available train to London Victoria, then Green Line 757 coach to Luton, then bus 100 or 101 to Stevenage
Sydenham	Tramlink or any bus from stop E6 to West Croydon, then London Overground train, OR Tramlink to Beckenham Road, then bus 194 to Sydenham
Tadworth	Tramlink to West Croydon, Southern train to Sutton then bus 420 to Tadworth station, OR bus 166 from stop KH on Park Street to Banstead High Street, then bus 420 to Tadworth station
Tattenham Corner	Tramlink to West Croydon, Southern train to Sutton then bus 420 to Great Tattenhams (for Tattenham Corner station), OR bus 166 from stop KH on Park Street to Banstead High Street, then bus 420 to Great Tattenhams, (for Tattenham Corner station)
Thornton Heath	Bus 50 from stop KE on Park Street to Thornton Heath station
Three Bridges	Southern or Thameslink train, OR bus 405 from stop KH on Park Street to Redhill, then bus 100, 400 or 424 to Three Bridges station
Tring	Take the first available train to London Victoria, then Victoria line to Euston, West Midlands Trains to Tring
Tulse Hill	Bus 468 from stop KE on Park Street, OR Tramlink to Mitcham Junction then Thameslink train to Tulse Hill
Uckfield	Southern or Thameslink train to Haywards Heath, then bus 31 to Uckfield, OR Southern train to Lewes, then bus 28/29 to Uckfield
Upper Warringham	Southern train to Whyteleafe, OR bus 407 from stop KH on Park Street to Whyteleafe (short walk to Upper Warringham station)
Wandsworth Common	Tramlink to Mitcham Junction then Southern train to Wandsworth
Watford Junction	Take the first available train to London Victoria, Victoria line to Euston, then West Midlands Trains to Watford Junction
Wembley Central	See how to get to London Victoria, then Victoria line to Euston, then West Midlands Trains or London Overground train to Harrow & Wealdstone
West Brompton	See how to get to Clapham Junction, then London Overground train to West Brompton or bus C3 to Earls Court Square for West Brompton station
West Hampstead Thameslink	Take the first available train to London Victoria, Victoria line to Green Park, then Jubilee line to West Hampstead
West Norwood	Bus 468 from stop KE on Park Street to West Norwood station
West Worthing	Take the first available train to Brighton, then Southern train to West Worthing
Whyteleafe	Southern train to Upper Warringham (short walk to Whyteleafe station), OR bus 407 from stop KH on Park Street to Whyteleafe station
Whyteleafe South	Bus 407 from stop KH on Park Street to Whyteleafe South station
Wivelsfield	Take the first available train to Haywards Heath for connections, OR Southern or Thameslink train to Wivelsfield
Woldingham	There are no practical public transport alternatives to this station. If we are unable to run trains, we will do our best to run replacement buses, however there may be a long wait. If you are able to, we advise you to make your own way to an alternative station
Woodmansterne	Bus 166 from stop KH on Park Street to Woodmansterne station
Worthing	Take the first available train to Brighton, then Southern train to Worthing

Other than those bus routes shown below you may have to buy a bus ticket and apply for a refund

The routes listed above are only suggestions. Your ticket will also be accepted on services of the following operators to get to your destination:

Trains:	Buses:
- East Midlands Trains (for London - Luton/Bedford ticket holders only)	- Brighton & Hove on any reasonable route
- Greater Anglia	- London Buses on all appropriate routes within the Transport for London boundary
- Great Western Railway	- Metrobus on any reasonable route
- Great Northern	- Stagecoach Coastliner route 700 depending on the location of the disruption
- London North Western	
- London Tramlink	
- London Overground	
- London Underground	
- Southeastern	
- South Western Railway	
- Thameslink	

Journeys via alternative routes may take longer than your normal journey or only operate at certain times. For rail journeys please check greatnorthernrail.com or with National Rail Enquiries on 03457 48 49 50 and for all bus journeys with Traveline on 0871 200 22 33

We have made every effort to ensure the information above was correct at the time of printing. However information including bus numbers/routes may be altered by third parties without prior notice.

Did you know about this disruption before you got to the station? Become one of the thousands of people every month who get the latest information from our website [southernrailway.com/travel-information/plan-your-journey/live-departures-and-arrivals](https://www.southernrailway.com/travel-information/plan-your-journey/live-departures-and-arrivals)

#### Further information and contacts

Journeys via alternative routes may take longer than your normal journey or operate only at certain times. Further information will be available from the sources below:

Rail services: <b>National Rail Enquiries</b> Online <a href="https://www.nationalrail.co.uk">nationalrail.co.uk</a> By telephone <b>03457 48 49 50</b>	Tube and London bus: <b>Transport for London</b> Online <a href="https://tfl.gov.uk">tfl.gov.uk</a> By telephone <b>0343 222 1234</b>	Bus services outside of London: <b>Traveline</b> Online <a href="https://www.traveline.info">traveline.info</a> By telephone <b>0871 200 22 33</b>
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#### Delay Repay

If your journey on Southern was delayed by 15 minutes or more, you can claim for compensation through the Delay Repay scheme.

To claim, pick up a Delay Repay leaflet or fill in the online form at [southernrailway.com/delayrepay](https://www.southernrailway.com/delayrepay)

