

Suggested alternative routes during disruption

When Southern services from this station are subject to unplanned disruption, we have arranged for your ticket to be accepted as indicated below to get you to your destination

Issued Date:
May 2018

Suggested alternative route details from Hever

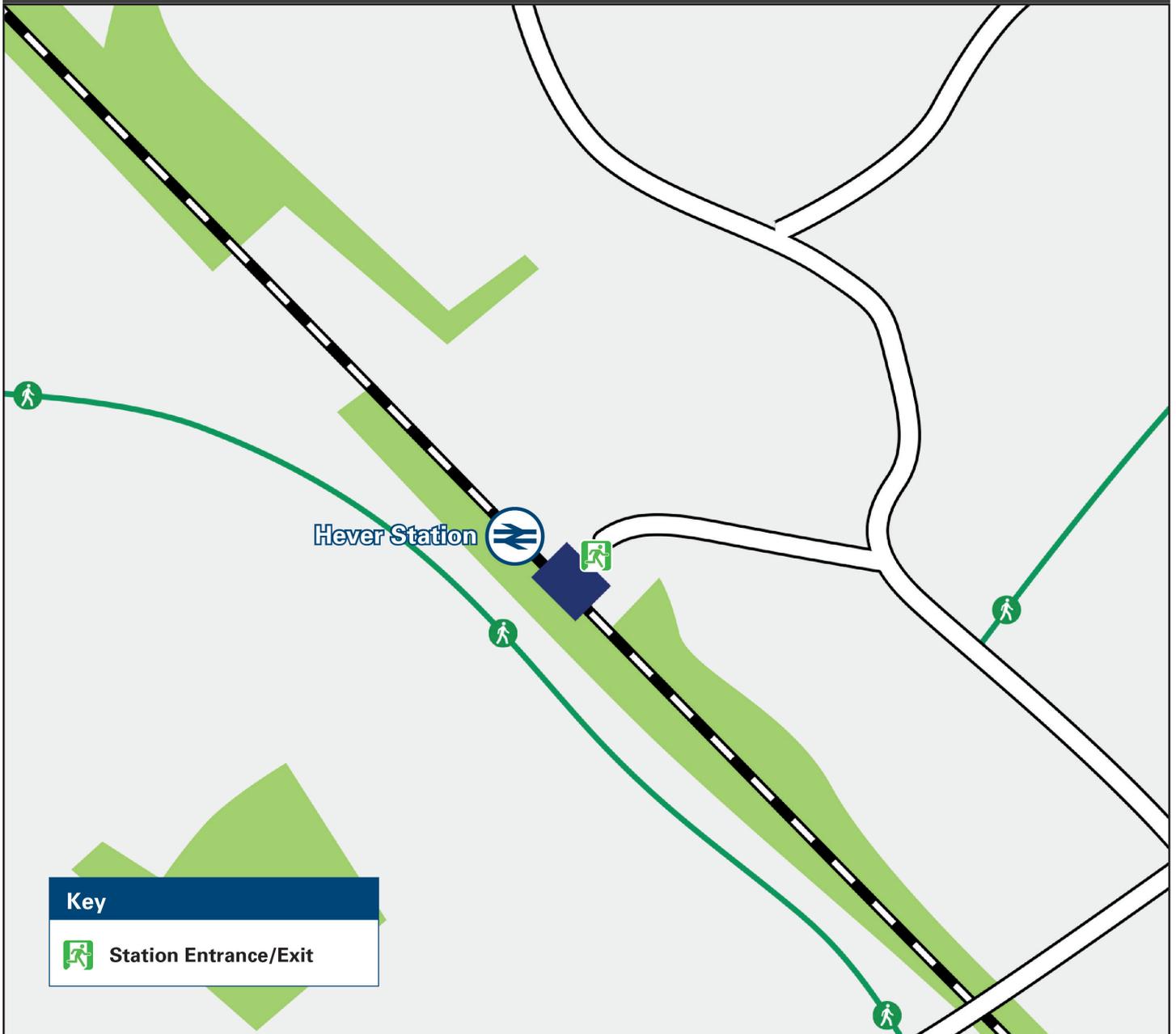
Southern ticket holders

To:

Suggested routes:

There are no practical public transport alternatives from this station. If we are unable to run trains, we will do our best to run replacement buses, however there may be a long wait. If you are able to, we advise you to make your own way to an alternative station.

Bus Stop Locations



Other than those bus routes shown below you may have to buy a bus ticket and apply for a refund

The routes listed above are only suggestions. Your ticket will also be accepted on services of the following operators to get to your destination:

Trains:

- East Midlands Trains (for London - Luton/Bedford ticket holders only)
- Greater Anglia
- Great Western Railway
- Great Northern
- London North Western
- London Tramlink
- London Overground
- London Underground
- Southeastern
- South Western Railway
- Thameslink

Buses:

- Brighton & Hove on any reasonable route
- London Buses on all appropriate routes within the Transport for London boundary
- Metrobus on any reasonable route
- Stagecoach Coastliner route 700 depending on the location of the disruption

Journeys via alternative routes may take longer than your normal journey or only operate at certain times. For rail journeys please check greatnorthernrail.com or with National Rail Enquiries on 03457 48 49 50 and for all bus journeys with Traveline on 0871 200 22 33

We have made every effort to ensure the information above was correct at the time of printing. However information including bus numbers/routes may be altered by third parties without prior notice.

Did you know about this disruption before you got to the station? Become one of the thousands of people every month who get the latest information from our website southernrailway.com/travel-information/plan-your-journey/live-departures-and-arrivals

Further information and contacts

Journeys via alternative routes may take longer than your normal journey or operate only at certain times. Further information will be available from the sources below:

Rail services:

National Rail Enquiries
Online
nationalrail.co.uk
By telephone
03457 48 49 50

Tube and London bus:

Transport for London
Online
tfl.gov.uk
By telephone
0343 222 1234

Bus services outside of London:

Traveline
Online
traveline.info
By telephone
0871 200 22 33

Delay Repay

If your journey on Southern was delayed by 15 minutes or more, you can claim for compensation through the Delay Repay scheme.

To claim, pick up a Delay Repay leaflet or fill in the online form at southernrailway.com/delayrepay

