

# Suggested alternative routes during disruption

When Southern services from this station are subject to unplanned disruption, we have arranged for your ticket to be accepted as indicated below to get you to your destination

Issued Date:  
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## Suggested alternative route details from Ham Street

### Southern ticket holders

To: Suggested routes:

Appledore There are no practical public transport alternatives to this destination. If we are unable to run trains, we will do our best to run replacement buses, however there may be a long wait. If you are able to, we advise you to make your way to an alternative station

Ashford International Bus 11, 11A or 11B from stop B to Ashford International station

Bexhill See how to get to Hastings, then bus 99 to Bexhill

Brighton Bus 11, 11A or 11B from stop B to Ashford International station, Southeastern train to Tonbridge, Southern train to Redhill, Southern or Thameslink train to Gatwick Airport, then Southern or Thameslink train to Brighton

Doleham Bus 11, 11A or 11B from stop A to Lydd Church, then bus 100 to Guestling Thorn (for Doleham station)

Eastbourne See how to get to Hastings, then if running, Southern train or bus 99 to Eastbourne

Hastings Bus 11, 11A or 11B from stop A to Lydd Church, then bus 100 or 101 to Hastings station

Lewes

Bus 11, 11A or 11B from stop B to Ashford International station, Southeastern train to Tonbridge, Southern train to Redhill, Southern or Thameslink train to Gatwick Airport, then Southern train to Lewes

Ore

Bus 11, 11A or 11B from stop A to Lydd Church, then bus 100 or 101 to Ore Village

Rye

Bus 11, 11A or 11B from stop A to Lydd Church, then bus 100 or 101 to Rye

St Leonards Warrior Square

See how to get to Hastings, then if running, Southern or Southeastern train or bus 20, 22, 22A, 22C, 23, 24, 98 or 99 to St Leonards

Three Oaks

Bus 11, 11A or 11B from stop A to Lydd Church, then bus 100 to Guestling Thorn (for Three Oaks station)

Winchelsea

Bus 11, 11A or 11B from stop A to Lydd Church, then bus 100 to Winchelsea village centre

# Bus Stop Locations



Other than those bus routes shown below you may have to buy a bus ticket and apply for a refund

The routes listed above are only suggestions. Your ticket will also be accepted on services of the following operators to get to your destination:

#### Trains:

- East Midlands Trains (for London - Luton/Bedford ticket holders only)
- Greater Anglia
- Great Western Railway
- Great Northern
- London North Western
- London Tramlink
- London Overground
- London Underground
- Southeastern
- South Western Railway
- Thameslink

#### Buses:

- Brighton & Hove on any reasonable route
- London Buses on all appropriate routes within the Transport for London boundary
- Metrobus on any reasonable route
- Stagecoach Coastliner route 700 depending on the location of the disruption

Did you know about this disruption before you got to the station?

Become one of the thousands of people every month who get the latest information from our website [southernrailway.com/travel-information/plan-your-journey/live-departures-and-arrivals](https://southernrailway.com/travel-information/plan-your-journey/live-departures-and-arrivals)

#### Further information and contacts

Journeys via alternative routes may take longer than your normal journey or operate only at certain times. Further information will be available from the sources below:

#### Rail services:

**National Rail Enquiries**  
Online  
[nationalrail.co.uk](https://nationalrail.co.uk)  
By telephone  
03457 48 49 50

#### Tube and London bus:

**Transport for London**  
Online  
[tfl.gov.uk](https://tfl.gov.uk)  
By telephone  
0343 222 1234

#### Bus services outside of London:

**Traveline**  
Online  
[traveline.info](https://traveline.info)  
By telephone  
0871 200 22 33

#### Delay Repay

If your journey on Southern was delayed by 15 minutes or more, you can claim for compensation through the Delay Repay scheme.

To claim, pick up a Delay Repay leaflet or fill in the online form at [southernrailway.com/delayrepay](https://southernrailway.com/delayrepay)

Journeys via alternative routes may take longer than your normal journey or only operate at certain times. For rail journeys please check [greatnorthernrail.com](https://greatnorthernrail.com) or with National Rail Enquiries on 03457 48 49 50 and for all bus journeys with Traveline on 0871 200 22 33

We have made every effort to ensure the information above was correct at the time of printing. However information including bus numbers/routes may be altered by third parties without prior notice.

**SOUTHERN**