

Suggested alternative routes during disruption

When Southern services from this station are subject to unplanned disruption, we have arranged for your ticket to be accepted as indicated below to get you to your destination

Issued Date:
May 2018

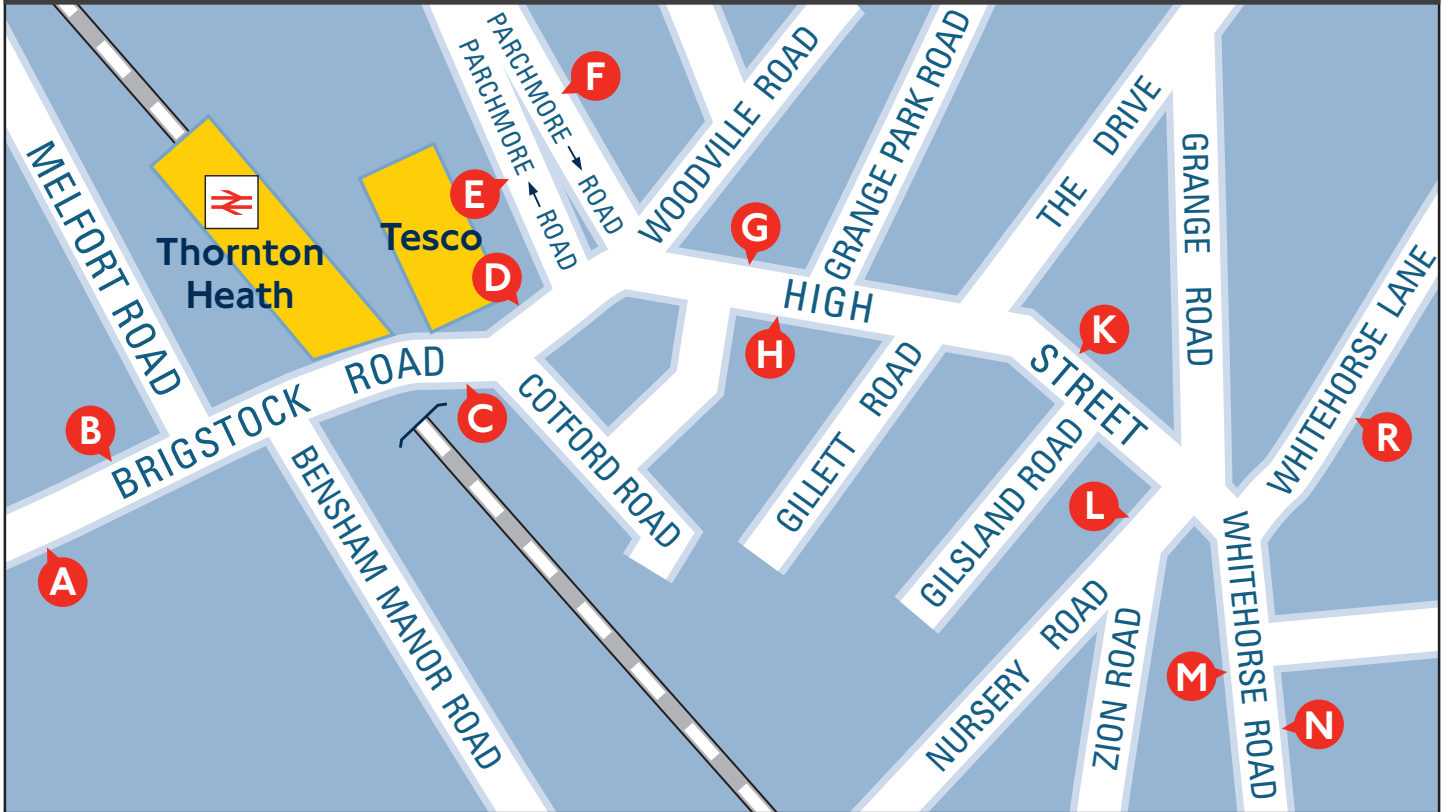
Suggested alternative route details from Thornton Heath

Southern ticket holders

To:	Suggested routes:
Ashtead	See how to get to Clapham Junction, then South Western Railway train to Ashtead
Balham	Bus 50 from stop C or bus 250 from stop D to Streatham station, then bus 255 to Balham station
Banstead	Southern train to Clapham Junction, South Western Railway train to Epsom, then bus 166 to Banstead station
Battersea Park	Bus 250 from stop D to Streatham Hill Telford Avenue, then bus 137 to Battersea Park station
Belmont	See how to get to Sutton, then bus S1, S4, 80, 280 or 420 to Belmont station (or near to station)
Berkhamsted	If running, Southern train to Balham, then Northern line to Euston, OR bus 50 from stop C to Stockwell, Victoria or Northern line to Euston, then West Midlands Trains to Berkhamsted
Bletchley	If running, Southern train to Balham, then Northern line to Euston, OR bus 50 from stop C to Stockwell, Victoria or Northern line to Euston, then West Midlands Trains to Bletchley
Boxhill & Westhumble	See how to get to Clapham Junction, then South Western Railway train to Boxhill & Westhumble (limited train service), OR South Western Railway train to Leatherhead, then bus 465 to Boxhill & Westhumble (A24 London Road stop)
Carshalton Beeches	Bus 50 from stop D or bus 198, 250 from stop C to West Croydon, then Southern train or bus 154 or 407 to Carshalton Beeches station (alight bus 407 at Carshalton Pound Street, it's a short walk via Park Hill to Carshalton Beeches station)
Caterham	See how to get to East Croydon station, then Southern train or bus 407 to Caterham
Cheam	See how to get to Clapham Junction, South Western Railway train to Epsom, then Southern train or bus 470 to Cheam
Chipstead	See how to get to East Croydon station, then Southern train or bus 166 to Chipstead
Clapham Junction	If running, Southern train, OR bus 50 from stop C or bus 250 from stop D to Streatham High Road, then bus 319 to Clapham Junction
Coulsdon Town	See how to get to East Croydon station, then Southern train or bus 60, 166 or 405 to Coulsdon Town
Dorking	See how to get to Clapham Junction, then South Western Railway train to Dorking
East Croydon	If running, Southern train to East or West Croydon, OR bus 50 from stop D or bus 198, 250 or 450 from stop C to Croydon (alight bus at Wellesley Road for East Croydon station), then Southern train to Caterham (use the Tramlink from West Croydon to East Croydon stations)
East Dulwich	Bus 50 from stop C or bus 250 from stop D to Streatham station then bus P13 to East Dulwich station
Epsom	See how to get to Clapham Junction, then South Western Railway train, OR see how to get to Sutton, then Southern train or bus 470 to Epsom
Epsom Downs	See how to get to Clapham Junction, then South Western Railway train to Epsom, OR see how to get to Sutton, Southern train or bus 470 to Epsom, then bus 166 to Epsom Downs
Ewell East	See how to get to Clapham Junction, then South Western Railway train to Ewell East
Harrow & Wealdstone	If running, Southern train to Balham, Northern line to Waterloo, OR bus 50 from stop C to Clapham Common, Northern line to Waterloo, then Bakerloo line to Harrow & Wealdstone
Hemel Hempstead	If running, Southern train to Balham, then Northern line to Euston, OR bus 50 from stop C to Stockwell, Victoria or Northern line to Euston, then West Midlands Trains to Hemel Hempstead
Imperial Wharf	See how to get to Clapham Junction, then London Overground train or bus C3 to Imperial Wharf station
Kenley	See how to get to East Croydon station, then Southern train or bus 407 to Kenley
Kensington Olympia	See how to get to London Victoria, Circle line to High St Kensington then bus 9, 10, 28 or 49, OR see how to get to Clapham Junction, then London Overground to Kensington Olympia
Kingswood	See how to get to East Croydon station, then Southern train to Kingswood
Leatherhead	See how to get to Clapham Junction, then South Western Railway train to Ashtead
Leighton Buzzard	If running, Southern train to Balham, then Northern line to Euston, OR bus 50 from stop C to Stockwell, Victoria or Northern line to Euston, then West Midlands Trains to Leighton Buzzard
London Bridge	Bus 50 from stop C or bus 250 from stop D to Streatham station, Thameslink train to Elephant & Castle then Northern line, OR bus 130 from stop E to Norwood Junction, Southern train to London Bridge
London Victoria	Bus 250 from stop D to Brixton station then Victoria line, OR bus 130 from stop E to Norwood Junction station then Southern train to London Victoria

Milton Keynes Central	If running, Southern train to Balham, then Northern line to Euston, OR bus 50 from stop C to Stockwell, Victoria or Northern line to Euston, then West Midlands Trains to Milton Keynes Central
Norbury	Bus 50 from stop C to Norbury station
North Dulwich	Bus 50 from stop C or bus 250 from stop D to Streatham station, Thameslink train to Herne Hill then bus 37 to North Dulwich
Peckham Rye	Bus 50 from stop C or bus 250 from stop D to Streatham station, then bus P13 to Peckham Rye station
Purley	See how to get to East Croydon station, then Southern or Thameslink train or bus 60, 166, 405, 407 or 455 to Purley (near to station)
Purley Oaks	See how to get to East Croydon station, then Southern train or bus 60, 166, 405, 407 or 455 to Purley (near to station)
Queen's Road Peckham	Bus 50 from stop C or bus 250 from stop D to Streatham station, then bus P13 to South Bermondsey station
Reedham	See how to get to East Croydon station, then Southern train or bus 60, 166, 405 or 455 to Reedham
Selhurst	Bus 50 from stop D to Pawsons Road for Selhurst station
Shepherd's Bush	Bus 130 from stop E to Norwood Junction station, Southern train to Victoria, Victoria line to Oxford Circus, then Central line to Shepherd's Bush
South Bermondsey	Bus 50 from stop C or bus 250 from stop D to Streatham station, bus P13 to Peckham Rye, then bus P12 to South Bermondsey station
South Croydon	See how to get to East Croydon station, then Southern train or change for local buses to South Croydon station
Streatham	Bus 50 from stop C or bus 250 from stop D to Streatham station
Streatham Common	Bus 50 from stop C or bus 250 from stop D to Streatham High Road, it's a short walk via Greyhound Lane to Streatham Common station
Sutton	Bus 50 from stop D or bus 198 or 250 from stop C to West Croydon, then Southern train or bus 407 or X26 to Sutton
Tadworth	See how to get to East Croydon station, then Southern train to Tadworth
Tattenham Corner	See how to get to East Croydon station, then Southern train to Tattenham Corner
Tring	If running, Southern train to Balham, then Northern line to Euston, OR bus 50 from stop C to Stockwell, Victoria or Northern line to Euston, then West Midlands Trains to Tring
Tulse Hill	Bus 50 from stop C or bus 250 from stop D to Streatham station, then Thameslink train or bus P13 to Tulse Hill
Waddon	Bus 50 from stop D or bus 198, 250 from stop C to West Croydon, then bus 154, 157, 407 or 410 to Waddon
Wallington	Bus 50 from stop D or bus 198, 250 from stop C to West Croydon, then bus 154, 157, 407 or 410 to Wallington
Wandsworth Common	Bus 50 from stop C or bus 250 from stop D to Streatham High Road, then bus 319 to Wandsworth Common station
Watford Junction	If running, Southern train to Balham, then Northern line to Euston, OR bus 50 from stop C to Stockwell, Victoria or Northern line to Euston, then West Midlands Trains to Watford Junction
Wembley Central	If running, Southern train to Balham, Northern line to Waterloo, OR bus 50 from stop C to Clapham Common, Northern line to Waterloo, then Bakerloo line to Wembley Central
West Brompton	See how to get to Clapham Junction, then London Overground train or bus C3 to Earls Court Square, short walk to West Brompton station
West Croydon	If running, Southern train to East or West Croydon, OR bus 50 from stop D or bus 198, 250 or 450 from stop C to Croydon (alight bus at Wellesley Road for East Croydon station), then Southern train to Caterham (use the Tramlink from West Croydon to East Croydon stations)
Whyteleafe	See how to get to East Croydon station, then Southern train or bus 407 to Whyteleafe
Whyteleafe South	See how to get to East Croydon station, then Southern train or bus 407 to Whyteleafe South
Woodmansterne	See how to get to East Croydon station, then Southern train or bus 166 to Woodmansterne station

Bus Stop Locations



Other than those bus routes shown below you may have to buy a bus ticket and apply for a refund

The routes listed above are only suggestions. Your ticket will also be accepted on services of the following operators to get to your destination:

Trains:

- East Midlands Trains (for London - Luton/Bedford ticket holders only)
- Greater Anglia
- Great Western Railway
- Great Northern
- London North Western
- London Tramlink
- London Overground
- London Underground
- Southeastern
- South Western Railway
- Thameslink

Buses:

- Brighton & Hove on any reasonable route
- London Buses on all appropriate routes within the Transport for London boundary
- Metrobus on any reasonable route
- Stagecoach Coastliner route 700 depending on the location of the disruption

Journeys via alternative routes may take longer than your normal journey or only operate at certain times. For rail journeys please check greatnorthernrail.com or with National Rail Enquiries on 03457 48 49 50 and for all bus journeys with Traveline on 0871 200 22 33

We have made every effort to ensure the information above was correct at the time of printing. However information including bus numbers/routes may be altered by third parties without prior notice.

Did you know about this disruption before you got to the station? Become one of the thousands of people every month who get the latest information from our website southernrailway.com/travel-information/plan-your-journey/live-departures-and-arrivals

Further information and contacts

Journeys via alternative routes may take longer than your normal journey or operate only at certain times. Further information will be available from the sources below:

Rail services:

National Rail Enquiries
Online
nationalrail.co.uk
By telephone
03457 48 49 50

Tube and London bus:

Transport for London
Online
tfl.gov.uk
By telephone
0343 222 1234

Bus services outside of London:

Traveline
Online
traveline.info
By telephone
0871 200 22 33

Delay Repay

If your journey on Southern was delayed by 15 minutes or more, you can claim for compensation through the Delay Repay scheme.

To claim, pick up a Delay Repay leaflet or fill in the online form at southernrailway.com/delayrepay

