

Suggested alternative routes during disruption

When Southern services from this station are subject to unplanned disruption, we have arranged for your ticket to be accepted as indicated below to get you to your destination

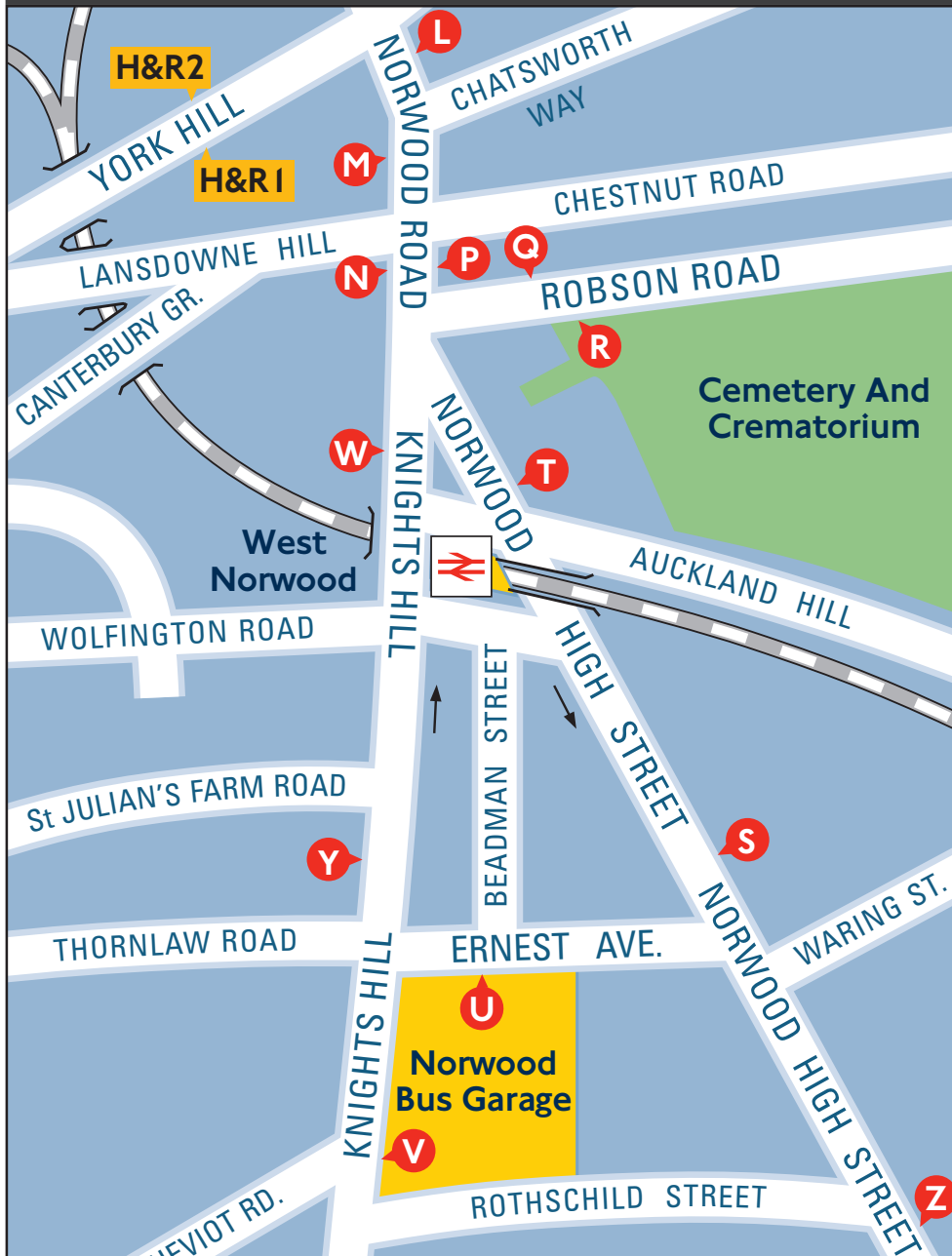
Issued Date:
May 2018

Suggested alternative route details from West Norwood

Southern ticket holders

To:	Suggested routes:
Balham	Bus 315 from stop W to Balham station
Battersea Park	Bus 2 or 196 from stop W to Vauxhall, then bus 156 or 344 to Battersea Park station
Beckenham Junction	Bus 432 from stop T to Crystal Palace Parade, then bus 227 to Beckenham Junction station
Birkbeck	Bus 432 from stop T to Anerley station, then bus 354 to Birkbeck station
Brockley	Bus 432 from stop T to Crystal Palace station, then London Overground train to Brockley
Carshalton Beeches	Bus 468 from stop T to West Croydon, then bus 154 or 407 to near Carshalton station
Clapham Junction	Bus 2, 196 or 432 from stop W to Brixton station, then bus 35 or 37 to Clapham Junction station
Crystal Palace	Bus 432 from stop T to Crystal Palace Parade, it's a short walk to Crystal Palace station
East Croydon	Bus 468 from stop T. to Croydon (alight bus at Wellesley Road for East Croydon station)
East Dulwich	Bus 68 or 468 from stop W to Herne Hill station, then bus 37 to Derwent Grove for East Dulwich station
Forest Hill	Bus 432 from stop T to Crystal Palace station, then London Overground train to Forest Hill
Gipsy Hill	Bus 322 from stop Q on Robson Road to Gipsy Hill station
Honor Oak Park	Bus 432 from stop T to Crystal Palace station, then London Overground train to Honor Oak Park
London Bridge	Bus 432 from stop T to Crystal Palace station, London Overground train to Canada Water then Jubilee line, OR bus 468 from stop W to Elephant & Castle station then Northern line to London Bridge
London Victoria	Bus 2, 196 or 432 from stop W to Brixton station, then Victoria line to Victoria
New Cross Gate	Bus 432 from stop T to Crystal Palace station, then London Overground train to New Cross Gate
North Dulwich	Bus 68 or 468 from stop W to Herne Hill station, then bus 37 to North Dulwich station
Norwood Junction	Bus 196 from stop T to Norwood Junction station
Peckham Rye	Bus 68 or 468 from stop W to Denmark Hill station, then Southeastern, Thameslink or London Overground train to Peckham Rye
Queen's Road Peckham	Bus 68 or 468 from stop W to Denmark Hill station, then London Overground train to Queen's Road Peckham
South Bermondsey	Bus 68 or 468 from stop W to Denmark Hill station, Southeastern or London Overground train to Peckham Rye, then bus P12 to South Bermondsey station
Streatham Hill	Bus 2, 68, 196, 432, 468 from stop W to Tulse Hill, then bus 201 or P13 to Streatham Hill station
Sutton	Bus 468 from stop T to West Croydon, then bus 407 or X26 to near Sutton station
Sydenham	Bus 432 from stop T to Crystal Palace station, then London Overground train to Sydenham
Tulse Hill	Bus 2, 68, 196, 432, 468 from stop W to Tulse Hill station
Waddon	Bus 468 from stop T to West Croydon, then bus 154, 157, 407 or 410 to near Waddon station
Wallington	Bus 468 from stop T to West Croydon, then bus 154, 157, 407 or 410 to near Wallington station
Wandsworth Common	Bus 315 from stop W to Streatham, then bus 319 to Wandsworth Common station
West Croydon	Bus 468 from stop T to Croydon (alight bus at Wellesley Road for West Croydon station)

Bus Stop Locations



Other than those bus routes shown below you may have to buy a bus ticket and apply for a refund

The routes listed above are only suggestions. Your ticket will also be accepted on services of the following operators to get to your destination:

Trains:

- East Midlands Trains (for London - Luton/Bedford ticket holders only)
- Greater Anglia
- Great Western Railway
- Great Northern
- London North Western
- London Tramlink
- London Overground
- London Underground
- Southeastern
- South Western Railway
- Thameslink

Buses:

- Brighton & Hove on any reasonable route
- London Buses on all appropriate routes within the Transport for London boundary
- Metrobus on any reasonable route
- Stagecoach Coastliner route 700 depending on the location of the disruption

Journeys via alternative routes may take longer than your normal journey or only operate at certain times. For rail journeys please check greatnorthernrail.com or with National Rail Enquiries on 03457 48 49 50 and for all bus journeys with Traveline on 0871 200 22 33

We have made every effort to ensure the information above was correct at the time of printing. However information including bus numbers/routes may be altered by third parties without prior notice.

Did you know about this disruption before you got to the station?

Become one of the thousands of people every month who get the latest information from our website southernrailway.com/travel-information/plan-your-journey/live-departures-and-arrivals

Further information and contacts

Journeys via alternative routes may take longer than your normal journey or operate only at certain times. Further information will be available from the sources below:

Rail services:

National Rail Enquiries
Online
nationalrail.co.uk
By telephone
03457 48 49 50

Tube and London bus:

Transport for London
Online
tfl.gov.uk
By telephone
0343 222 1234

Bus services outside of London:

Traveline
Online
traveline.info
By telephone
0871 200 22 33

Delay Repay

If your journey on Southern was delayed by 15 minutes or more, you can claim for compensation through the Delay Repay scheme.

To claim, pick up a Delay Repay leaflet or fill in the online form at southernrailway.com/delayrepay

SOUTHERN