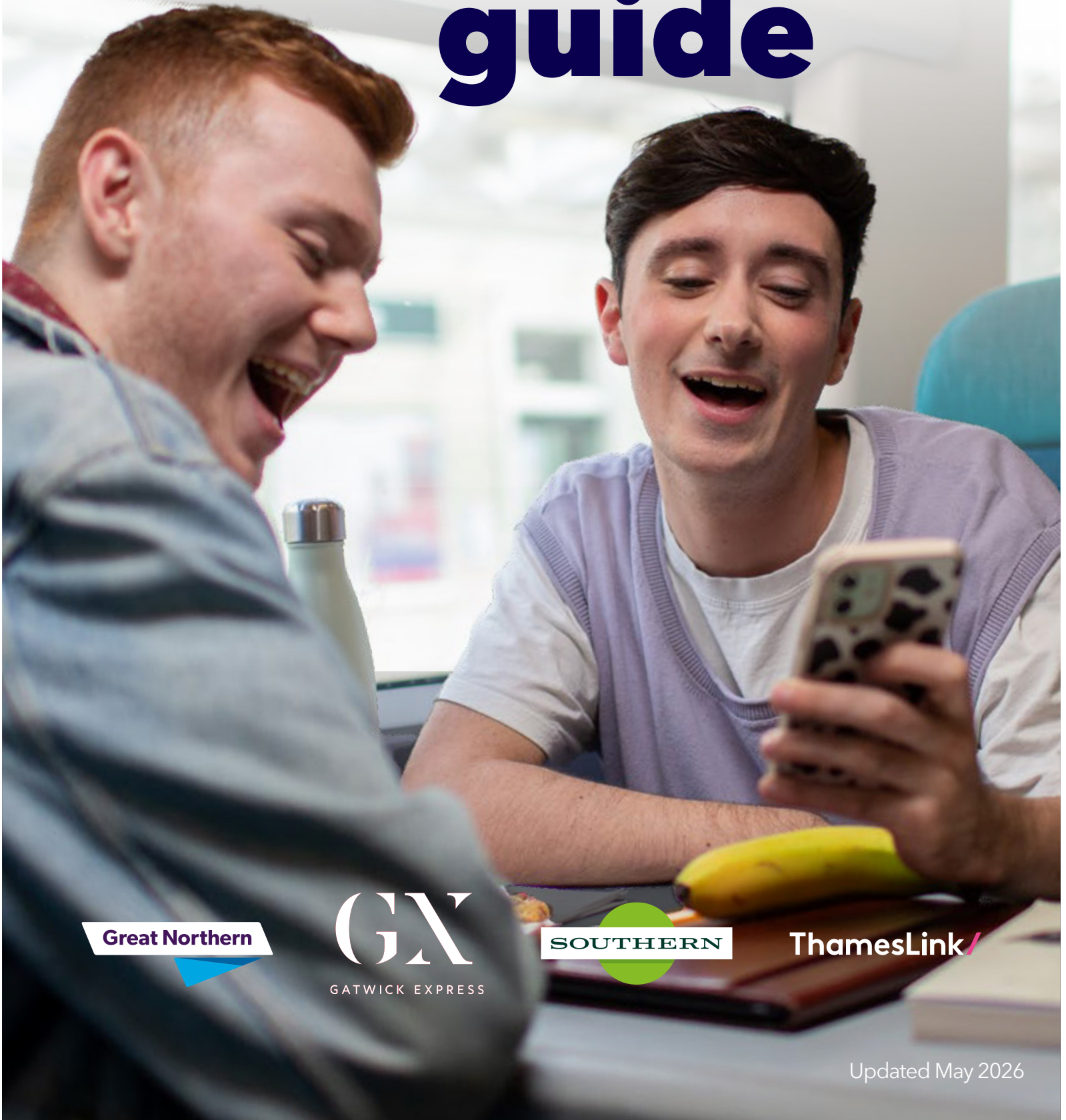


Easy train travel guide



Great Northern

GN

GATWICK EXPRESS

SOUTHERN

ThamesLink

Updated May 2026

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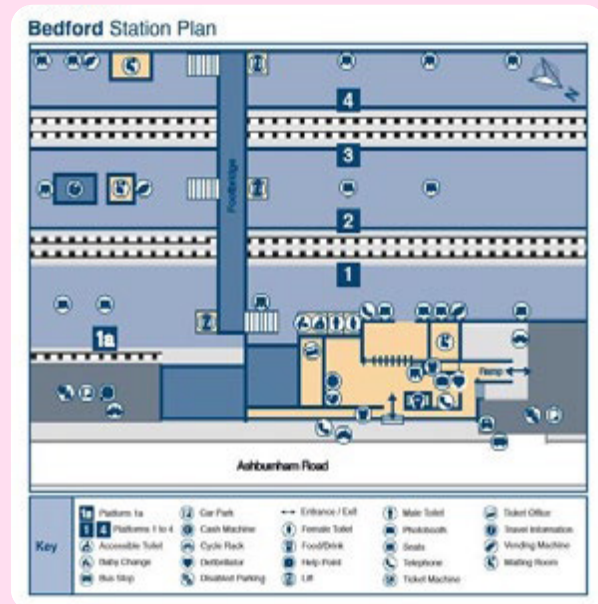
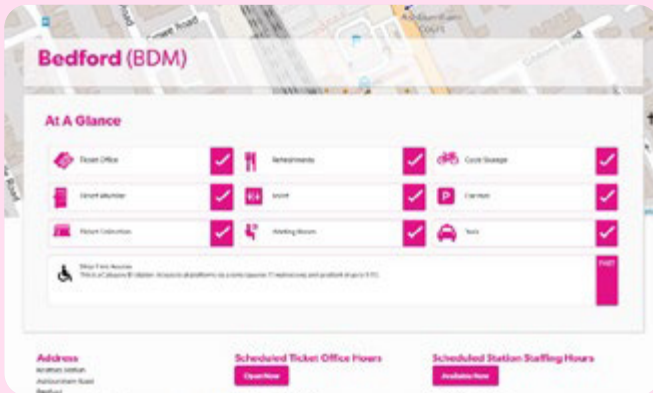


How can I plan my journey?

Our websites have lots of useful information, such as links to our assisted travel pages, station information, engineering works, live disruption information, our route map and how to buy tickets.

On our own websites you can find information about our stations.

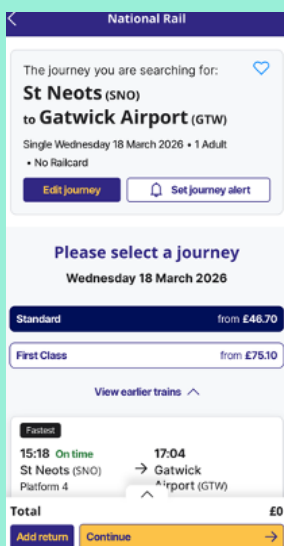
Information is available about the station including car parking, step free access, staffing hours and also a station plan.



National Rail Enquiries (see below) provides information about all UK stations.

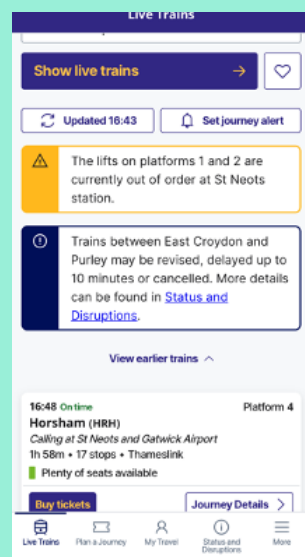
How do I find out about train times?

National Rail Enquiries provides information on train timetables as well as all UK stations. It is available both as a web page and 'National Rail' app.



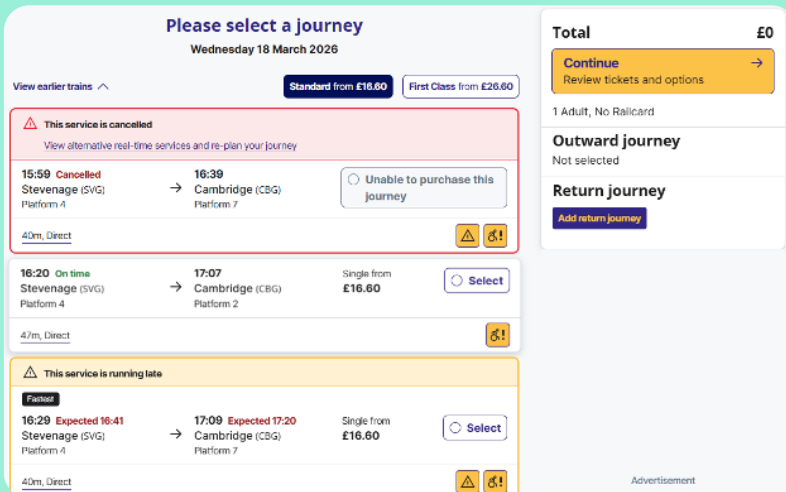
Journey Planner

The 'Journey Planner' page provides timetable information and helps you plan the whole journey, even if it involves several trains.



Live Trains

The 'Live trains' page shows how trains are running right now (in real time) so will show if a train is on time, running late or cancelled.



The web version of the journey planner also shows if the train is **On time, Delayed** or **Cancelled**.

If the train is cancelled, you can click on the 'View alternative real - time services and replan your journey' link.

How can I tell which trains are less busy?

If you are travelling within the next two hours, you can find out how busy your train may be by clicking on our **Live train times** page (links on page 10).

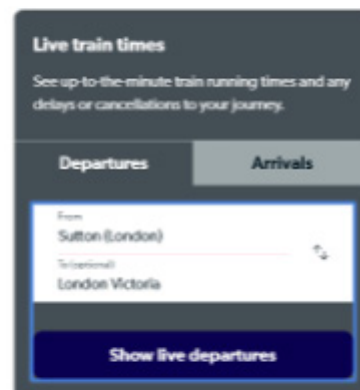
Live train departures and arrivals

Get information on live departures and arrivals from any station, with details of platform numbers, cancellations and delays.

Departures Arrivals

Departures from Sutton (surrey) to London Victoria

Operator	Due	Destination	Platform	Expected	Coaches	Seat Availability
SN	16:12	London Victoria via Hackbridge	1	On time	🚐	🟢
SN	16:21	London Victoria via Narbury	3	On time	🚐	🟢
SN	16:42	London Victoria via Hackbridge	1	On time	🚐	🟢
SN	16:51	London Victoria via Narbury	3	On time	🚐	🟢
SN	17:11	London Victoria via Narbury	-	On time	🚐	🟢
SN	17:12	London Victoria via Hackbridge	-	On time	🚐	🟢
SN	17:21	London Victoria via Narbury	-	On time	🚐	🟢
SN	17:41	London Victoria via Narbury	-	On time	🚐	🟢
SN	17:42	London Victoria via Hackbridge	-	On time	🚐	🟢
SN	17:51	London Victoria via Narbury	-	On time	🚐	🟢



If you're planning your journey in advance, you can use our online timetables to see how busy trains usually are on each individual day of the week.

Q: Brighton and Haywards Heath to Gatwick Airport, Croydon and London

This table is valid from Monday 15 December 2025 until Monday 11 May 2026

Please confirm your journey before you travel by using the **journey planner**

Alerts: Operator (TL, SN, GX), Facilities, Notes, Service Length

Station	Train ID	0907	0918	0929	0940	0951	1002	1013	1024	1035	1046	1057	1108	1119	1130	1141	1152	1203	1214	1225	1236	1247	1258	1309	1320	1331	1342	1353	1404	1415	1426	1437	1448	1459	1510	1521	1532	1543	1554	1605	1616	1627	1638	1649	1660	1671	1682	1693	1704	1715	1726	1737	1748	1759	1810	1821	1832	1843	1854	1905	1916	1927	1938	1949	1960	1971	1982	1993	2004	2015	2026	2037	2048	2059	2110	2121	2132	2143	2154	2205	2216	2227	2238	2249	2260	2271	2282	2293	2304	2315	2326	2337	2348	2359	2410	2421	2432	2443	2454	2505	2516	2527	2538	2549	2560	2571	2582	2593	2604	2615	2626	2637	2648	2659	2670	2681	2692	2703	2714	2725	2736	2747	2758	2769	2780	2791	2802	2813	2824	2835	2846	2857	2868	2879	2890	2901	2912	2923	2934	2945	2956	2967	2978	2989	3000	3011	3022	3033	3044	3055	3066	3077	3088	3099	3110	3121	3132	3143	3154	3165	3176	3187	3198	3209	3220	3231	3242	3253	3264	3275	3286	3297	3308	3319	3330	3341	3352	3363	3374	3385	3396	3407	3418	3429	3440	3451	3462	3473	3484	3495	3506	3517	3528	3539	3550	3561	3572	3583	3594	3605	3616	3627	3638	3649	3660	3671	3682	3693	3704	3715	3726	3737	3748	3759	3770	3781	3792	3803	3814	3825	3836	3847	3858	3869	3880	3891	3902	3913	3924	3935	3946	3957	3968	3979	3990	4001	4012	4023	4034	4045	4056	4067	4078	4089	4100	4111	4122	4133	4144	4155	4166	4177	4188	4199	4210	4221	4232	4243	4254	4265	4276	4287	4298	4309	4320	4331	4342	4353	4364	4375	4386	4397	4408	4419	4430	4441	4452	4463	4474	4485	4496	4507	4518	4529	4540	4551	4562	4573	4584	4595	4606	4617	4628	4639	4650	4661	4672	4683	4694	4705	4716	4727	4738	4749	4760	4771	4782	4793	4804	4815	4826	4837	4848	4859	4870	4881	4892	4903	4914	4925	4936	4947	4958	4969	4980	4991	5002	5013	5024	5035	5046	5057	5068	5079	5090	5101	5112	5123	5134	5145	5156	5167	5178	5189	5200	5211	5222	5233	5244	5255	5266	5277	5288	5299	5310	5321	5332	5343	5354	5365	5376	5387	5398	5409	5420	5431	5442	5453	5464	5475	5486	5497	5508	5519	5530	5541	5552	5563	5574	5585	5596	5607	5618	5629	5640	5651	5662	5673	5684	5695	5706	5717	5728	5739	5750	5761	5772	5783	5794	5805	5816	5827	5838	5849	5860	5871	5882	5893	5904	5915	5926	5937	5948	5959	5970	5981	5992	6003	6014	6025	6036	6047	6058	6069	6080	6091	6102	6113	6124	6135	6146	6157	6168	6179	6190	6201	6212	6223	6234	6245	6256	6267	6278	6289	6300	6311	6322	6333	6344	6355	6366	6377	6388	6399	6410	6421	6432	6443	6454	6465	6476	6487	6498	6509	6520	6531	6542	6553	6564	6575	6586	6597	6608	6619	6630	6641	6652	6663	6674	6685	6696	6707	6718	6729	6740	6751	6762	6773	6784	6795	6806	6817	6828	6839	6850	6861	6872	6883	6894	6905	6916	6927	6938	6949	6960	6971	6982	6993	7004	7015	7026	7037	7048	7059	7070	7081	7092	7103	7114	7125	7136	7147	7158	7169	7180	7191	7202	7213	7224	7235	7246	7257	7268	7279	7290	7301	7312	7323	7334	7345	7356	7367	7378	7389	7400	7411	7422	7433	7444	7455	7466	7477	7488	7499	7510	7521	7532	7543	7554	7565	7576	7587	7598	7609	7620	7631	7642	7653	7664	7675	7686	7697	7708	7719	7730	7741	7752	7763	7774	7785	7796	7807	7818	7829	7840	7851	7862	7873	7884	7895	7906	7917	7928	7939	7950	7961	7972	7983	7994	8005	8016	8027	8038	8049	8060	8071	8082	8093	8104	8115	8126	8137	8148	8159	8170	8181	8192	8203	8214	8225	8236	8247	8258	8269	8280	8291	8302	8313	8324	8335	8346	8357	8368	8379	8390	8401	8412	8423	8434	8445	8456	8467	8478	8489	8500	8511	8522	8533	8544	8555	8566	8577	8588	8599	8610	8621	8632	8643	8654	8665	8676	8687	8698	8709	8720	8731	8742	8753	8764	8775	8786	8797	8808	8819	8830	8841	8852	8863	8874	8885	8896	8907	8918	8929	8940	8951	8962	8973	8984	8995	9006	9017	9028	9039	9050	9061	9072	9083	9094	9105	9116	9127	9138	9149	9160	9171	9182	9193	9204	9215	9226	9237	9248	9259	9270	9281	9292	9303	9314	9325	9336	9347	9358	9369	9380	9391	9402	9413	9424	9435	9446	9457	9468	9479	9490	9501	9512	9523	9534	9545	9556	9567	9578	9589	9600	9611	9622	9633	9644	9655	9666	9677	9688	9699	9710	9721	9732	9743	9754	9765	9776	9787	9798	9809	9820	9831	9842	9853	9864	9875	9886	9897	9908	9919	9930	9941	9952	9963	9974	9985	9996
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Usual seat availability

- Usually many seats available
- Usually plenty of seats available
- Usually some seats available
- Usually only a few seats available
- Usually standing room only
- Usually even standing space is limited
- Expected to be busier than usual

Once at the station, how do I find the right platform?

Our stations have signs to help you find things like platforms, waiting rooms, and toilets.

All of our stations also have information screens to show you each train. These come in different types though all are designed to help you find the right platform for your train.



What information is there while on the train?

Screens are available inside our trains showing stations that the train stops at.

Announcements are also made on our trains providing automated information on where the train is going and what stops it will be making.

If anything changes such a delay to the train, the driver or onboard staff will also make an announcement to keep everyone informed.



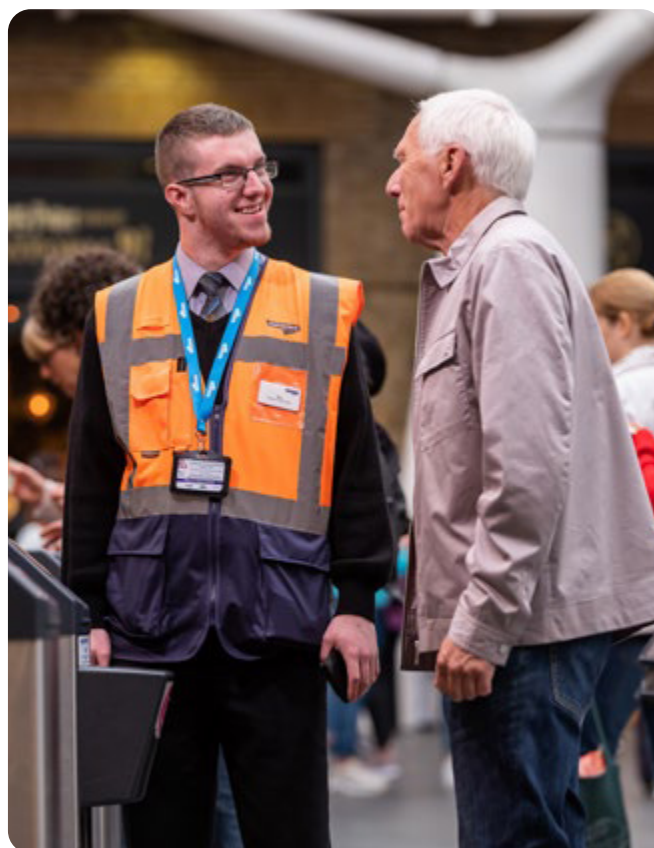
Staff help

Most of our stations (and some of our trains) have staff who are there to help you on your way.

Staff can also assist in many ways such as with ramp assistance, help guide blind and visually impaired people and with using Ticket Vending Machines (collecting pre-paid tickets etc).

At some stations we have introduced **Mobile assistance teams** who can travel to the station to provide assistance getting on and off trains.

They are all trained in assisting everyone including people who are disabled or need more help - so just ask them for help.



What if I need help and there are no staff around?

If your station is not staffed you will always be able to speak to somebody via our help points. These are usually near the entrance - their position is shown on the online station plans shown above.

At most stations, the larger green button connects you to someone who can provide you with assistance e.g. if you need assistance boarding a train or if you need an emergency response.

The blue button connects you with National Rail Enquiries who can provide timetable information.



Other information available at the station:

Posters - welcome posters at the station entrance tell you about the station including if it is step free, and useful contact numbers.

Note the QR code at the bottom, which takes you to the accessibility website page.

Engineering works posters are available to tell you about any engineering works that may affect train times over the coming week. This information is also all available on our websites.

Local information posters showing a street plan of the local area, with information about local buses and taxis.

Route maps are displayed at the station. These can also be downloaded from our websites.

Public Address information - up to date announcements are also provided at our stations and on our trains to tell you if there is any delay affecting your train.

Induction loops are provided at our ticket office windows for people who use hearing aids.



What else is available to help me easily travel?

We provide a number of tools to help everyone travel confidently on our websites.

Communication guide - this useful guide has pictures of features found at our stations that passengers often ask about and may help you communicate with our staff. It is available from ticket offices or can be downloaded from our websites.



Travel support card - our travel support card designed to help everyone who finds it hard to ask for help when travelling. On the card you can write details such as your journey, who to contact in an emergency or anything else you may need help with. Simply show the card at the station or on the train so our staff can give you're the help you need!

Cards are available from ticket offices or can be downloaded from our websites.

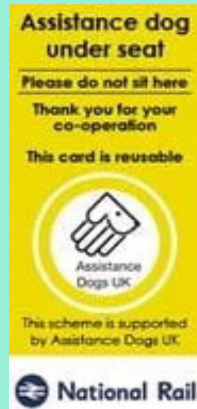


Easy ticket guide - our Easy ticket guide is designed to provide straightforward tips to enable everyone to easily purchase and use tickets and can also be downloaded from our websites.



Priority seat card - there are priority seats on all of our trains, usually near the doors and marked with a 'P' sign. If you're pregnant, disabled, over 65 or have a child under 3 or baby on board you are entitled to a Priority seat card.

Assistance dog under seat card - we support the Assisted Dogs Travel scheme, supported by Assistance Dogs UK. The scheme helps assistance dogs and their owners to travel comfortably and safely on our trains by giving a 'protected space' for the dog.



Making rail accessible - this leaflet can either be downloaded from our web site or you can pick one up at staffed stations. It contains lots of information about assisted travel.



GTR website links



southernrailway.com



thameslinkrailway.com



greatnorthernrail.com



gatwickexpress.com

Assisted Travel links



southernrailway.com
/travel-information
/travel-help/assisted-travel



thameslinkrailway.com
/travel-information
/travel-help/assisted-travel



greatnorthernrail.com
/travel-information
/travel-help/assisted-travel



gatwickexpress.com
/travel-information
/travel-help/assisted-travel

Station info page links



southernrailway.com
/destinations-and-offers
/where-we-travel-to
/a-z-of-destinations



thameslinkrailway.com
/travel-information
/plan-your-journey
/station-information



greatnorthernrail.com
/travel-information
/plan-your-journey
/station-information



gatwickexpress.com
/travel-information
/plan-your-journey
/station-information

National Rail Enquiry links



nationalrail.co.uk
/find-a-station

Find a quieter train links



southernrailway.com
/travel-information
/plan-your-journey
/find-a-quieter-train



thameslinkrailway.com
/travel-information
/plan-your-journey
/find-a-quieter-train



greatnorthernrail.com
/travel-information
/plan-your-journey
/find-a-quieter-train



gatwickexpress.com
/travel-information
/plan-your-journey
/find-a-quieter-train

Mobile assistance teams links



southernrailway.com
/travel-information
/travel-help/assisted-travel
/mobile-assistance-teams



thameslinkrailway.com
/travel-information
/travel-help/assisted-travel
/mobile-assistance-teams



greatnorthernrail.com
/travel-information
/travel-help/assisted-travel
/mobile-assistance-teams

Support whilst you're travelling links



southernrailway.com
/travel-information
/travel-help/assisted-travel
/support-whilst-travelling



thameslinkrailway.com
/travel-information
/travel-help/assisted-travel
/support-whilst-travelling



greatnorthernrail.com
/travel-information
/travel-help/assisted-travel
/support-whilst-travelling



gatwickexpress.com
/travel-information
/travel-help/assisted-travel
/support-whilst-travelling

Priority Seat Card links



southernrailway.com
/travel-information
/travel-help
/priority-seat-card



thameslinkrailway.com
/travel-information
/travel-help
/priority-seat-card



greatnorthernrail.com
/travel-information
/travel-help
/priority-seat-card



gatwickexpress.com
/travel-information
/travel-help/assisted-travel
/priority-seat-card

Assistance Dog Card link



nationalrail.co.uk
/stations_destinations
/passenger-assist-travel.aspx

Accessible Travel Policy links



southernrailway.com
/travel-information
/travel-help/assisted-travel
/accessible-travel-policy



thameslinkrailway.com
/travel-information
/travel-help/assisted-travel
/accessible-travel-policy



greatnorthernrail.com
/travel-information
/travel-help/assisted-travel
/accessible-travel-policy



gatwickexpress.com
/travel-information
/travel-help/assisted-travel
/accessible-travel-policy

